



# GLOW AUCKLEY

## PRIVACY POLICY



### WHAT IS THIS PRIVACY POLICY FOR?

This privacy policy is for Glow Auckley Limited including the website [www.glowauckley.co.uk](http://www.glowauckley.co.uk)

The policy sets out the different areas where user privacy is concerned and outlines the obligations & requirements of the users, the company, website and website owners.

### THE WEBSITE

This website and its owners take a proactive approach to user privacy and ensure the necessary steps are taken to protect the privacy of its users throughout their visiting experience. This website complies to all UK national laws and requirements for user privacy.

### USE OF COOKIES

This website uses cookies to better the users experience while visiting the website. Where applicable this website uses a cookie control system allowing the user on their first visit to the website to allow or disallow the use of cookies on their computer / device. This complies with recent legislation requirements for websites to obtain explicit consent from users before leaving behind or reading files such as cookies on a user's computer / device.

Cookies are small files saved to the user's computer's hard drive that track, save and store information about the user's interactions and usage of the website. This allows the website, through its server to provide the users with a tailored experience within this website.

Users are advised that if they wish to deny the use and saving of cookies from this website on to their computers hard drive they should take necessary steps within their web browsers security settings to block all cookies from this website and its external serving vendors.

This website uses tracking software to monitor its visitors to better understand how they use it. This software is provided by Google Analytics which uses cookies to track visitor usage. The software will save a cookie to your computer's hard drive in order to track and monitor your engagement and usage of the website, but will not store, save or collect personal information. You can read Google's privacy policy here for further information

[ <http://www.google.com/privacy.html> ].

Other cookies may be stored to your computer's hard drive by external vendors when this website uses referral programs, sponsored links or adverts. Such cookies are used for conversion and referral tracking and typically expire after 30 days, though some may take longer. No personal information is stored, saved or collected.

### REGISTRATION PROCESS

Users registering with Glow Auckley Limited do so at their own discretion and provide any such personal details requested at their own risk.

Your personal information is kept private and stored securely until a time it is no longer required or has no use, as detailed in the Data Protection Act 1998 and GDPR Legislation. Every effort has been made to ensure a safe and secure form to email submission process but advise users using such form to email processes that they do so at their own risk.

This company, it's owners and employees use any information submitted whilst registering for Glow Auckley Limited Services to provide you with the most suitable products for your skin type and ensure a safe and healthy tanning experience.

This company it's owners & employees use any information submitted whilst registering for Spray Services to ensure there is no risk to the user whilst using the spray services.

E-mail addresses collected during registration are used for contact and communication (see section below for full details). An e-mail address is not required to register.

Under the Data Protection Act 1998 you may request a copy of personal information held about you from our company.

### CONTACT & COMMUNICATION

Users contacting this website and/or its owners do so at their own discretion and provide any such personal details requested at their own risk.

Your personal information is kept private and stored securely until a time it is no longer required or has no use, as detailed in the Data Protection Act 1998 and GDPR Legislation.

This website and its owners use any information submitted to provide you with further information about the products / services they offer or to assist you in answering any questions or queries you may have submitted. Your details are not passed on to any third parties.

## EXTERNAL LINKS

Although this website only looks to include quality, safe and relevant external links, users are advised adopt a policy of caution before clicking any external web links mentioned throughout this website. (External links are clickable text / banner / image links to other websites.)

The owners of this website cannot guarantee or verify the contents of any externally linked website despite their best efforts. Users should therefore note they click on external links at their own risk and this website and its owners cannot be held liable for any damages or implications caused by visiting any external links mentioned.

## SOCIAL MEDIA PLATFORMS

Communication, engagement and actions taken through external social media platforms that this website and its owners participate on are custom to the terms and conditions as well as the privacy policies held with each social media platform respectively.

Users are advised to use social media platforms wisely and communicate / engage upon them with due care and caution in regard to their own privacy and personal details. This website nor its owners will ever ask for personal or sensitive information through social media platforms and encourage users wishing to discuss sensitive details to contact them through primary communication channels such as by telephone or email.

This website may use social sharing buttons which help share web content directly from web pages to the social media platform in question. Users are advised before using such social sharing buttons that they do so at their own discretion and note that the social media platform may track and save your request to share a web page respectively through your social media platform account.

## SHORTENED LINKS IN SOCIAL MEDIA

This website and its owners through their social media platform accounts may share web links to relevant web pages.

By default, some social media platforms shorten lengthy URLs

Users are advised to take caution and good judgement before clicking any shortened URLs published on social media platforms by this website and its owners. Despite the best efforts to ensure only genuine URLs are published many social media platforms are prone to spam and hacking and therefore this website and its owners cannot be held liable for any damages or implications caused by visiting any shortened links.

## RETENTION AND ERASURE POLICY

Your personal information is kept private and stored on a secure server until a time it is no longer required or has no use. At this point, or on request, all user data will be securely disposed of.

## GDPR REQUIREMENTS

Glow Auckley Limited is fully committed to your privacy which is why we make sure you're always in control of what we do with your personal information.

GDPR Legislation requires Glow Auckley Limited to ensure the following:

- Users have the Right to Be Informed
  - Glow Auckley Limited has provided a Privacy Policy which provides users with information on what, how, why and for how long we store information.
- Users have the Right to Access
- Users have the Right to Rectification
- Users have the Right to Erasure (right to be forgotten)
- Users have the Right to Restrict Processing

For more information on GDPR Legislation please visit the Information Commissioner's Office website.